To UEFA Competitions and Safety & Security Teams,

On behalf of PFC Levski Sofia, we are writing to formally express our serious concern and request an immediate review of the decision by the competent French authorities to restrict our supporters' ticket allocation to just 500 for the UEFA Europa League match against Olympique de Marseille on 26 November 2026.

We acknowledge and appreciate UEFA's prompt intervention including the steps already taken to obtain formal clarification from the French authorities.

However, the exceptional scale of this restriction that has a significant and heavy impact on our supporters and the limited time remaining before the match make further action both necessary and urgent.

Under Article 45.01 of the UEFA Europa League Regulations 2026/27, the home club is required to make at least 5% of the UEFA spectator capacity available to visiting supporters, in accordance with the applicable safety and infrastructure regulations.

For this fixture, the standard allocation would represent approximately 3,400 tickets. Restricting attendance to just 500 supporters constitutes a reduction of more than 85%.

We fully recognise the responsibility of the competent French authorities to maintain public order and ensure the safety of everyone attending the match. Public safety is not in question.

What we do question is whether a restriction of this magnitude is justified and proportionate to the specific risks identified, particularly when it represents such a substantial departure from the standard allocation established under UEFA regulations.

A reduction of more than 85% cannot reasonably be considered a routine operational adjustment. It requires a clear and specific justification, together with a proper assessment of whether alternative security arrangements could achieve the same objectives without imposing such significant restrictions on visiting supporters.

The consequences for our supporters are substantial. Many have already made travel and accommodation arrangements in good faith, expecting to attend an important European fixture. The decision now effectively excludes the overwhelming majority of those who would otherwise have been entitled to attend under the standard allocation.

Against this background, and following the initial intervention by UEFA and the Bulgarian Football Union, PFC Levski Sofia formally requests UEFA to:

a) Urgently engage again with the competent French authorities to seek a substantive review and reconsideration of the restriction before the match.

b) Obtain clear confirmation of the specific security grounds supporting the decision and assess whether the extent of the reduction is proportionate to the risks identified.

c) Pursue every reasonable alternative security arrangement that could allow for an increased allocation, including reconsideration of the previously indicated ticket option, without treating that figure as the maximum acceptable outcome.

d) Provide the Club with a formal written response outlining the outcome of these efforts, the position of the relevant authorities and any remaining possibility of revising the allocation.

We consider it essential that a restriction of this scale is not accepted without a thorough examination of its justification and proportionality.

While we respect the responsibilities of the French authorities, we also believe that UEFA has an important institutional role in safeguarding the consistent application of its competition regulations and ensuring that the legitimate interests of participating clubs and their supporters are properly represented.

PFC Levski Sofia cannot simply accept such a substantial reduction without seeking every available opportunity for reconsideration. We have a responsibility to defend our supporters' legitimate interests and their right to participate in European football under fair and consistent conditions.

Our Club remains fully prepared to cooperate with UEFA, Olympique de Marseille and the competent French authorities on any additional security measures that could facilitate a revised allocation.

Given the proximity of the match, we request that this matter be treated with the highest priority and that UEFA provide a substantive response no later than Monday, 23 November, allowing sufficient time for any revised arrangements to be implemented.

We appreciate UEFA's assistance to date. At the same time, we firmly believe that the exceptional nature of this decision requires an equally serious and determined institutional response.

We look forward to your urgent reply.

PFC Levski Sofia